

PRIVACY STATEMENT

Aqwarana B.V., registered in Tilburg, The Netherlands in the chamber of commerce under number 68338163, is responsible of processing personal data as set forth in this privacy statement:

CONTACT:

Aqwarana B.V.
Kraaivenstraat 21 - 20
5048 AB Tilburg
The Netherlands
info@aqwarana.com
www.aqwarana.com

For questions or inquiries about this privacy statement you can contact our personal data officer is via henk@aqwarana.com

ARTICLE 1: PERSONAL DATA

Aqwarana B.V. processes personal data of customers. The general categories of personal data that Aqwarana B.V. may process includes the following:

1. sur- and last name;
2. company name;
3. country;
4. address;
5. phone number;
6. e-mail address;
7. IP-address;
8. personal data obtained directly from the customer;
9. data about the use of the customer of the website and services of Aqwarana B.V.;
10. bank account number.

ARTICLE 2: THE PURPOSES FOR WHICH PERSONAL DATA IS PROCESSED

Aqwarana B.V. processes personal data of customers for the following purposes:

1. For the purpose of supplying the purchased goods and services and keeping proper records of those transactions..
2. For processing orders and informing customers about the course of the order.
3. For the purposes of communicating with customers and record-keeping.
4. For the purpose of collecting information relating to customer relationships, including customer contact information.
5. Where necessary for the establishment, exercise or defense of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.
6. For the purpose of subscribing to email notifications and/or newsletters.
7. For the purposes of analyzing the use of the website and services.
8. For the purpose of supplying the purchased goods and services and keeping proper records of those transactions.
9. For the purposes of operating the website, providing services, ensuring the security of the website and services, maintaining back-ups of the databases.
10. To ensure the identity of the customer.
11. For the purpose of payment obligations of the customer.

ARTICLE 3: PROVIDING PERSONAL DATA TO OTHERS

Aqwarana B.V. may disclose personal data insofar as reasonably necessary for the purposes, and on the legal bases, set out in this policy.

Aqwarana B.V. may disclose personal data to one or more of those selected third party suppliers of goods and services identified on the website for the purpose of enabling them to contact customers.

Each such third party will act as a data controller in relation to the enquiry data that Aqwarana B.V. supplies to it; and upon contacting a customer, each such third party will only do so when commissioned by Aqwarana B.V. or/and by the customer.

ARTICLE 4: TERM OF RETAINING PERSONAL DATA

Personal data that Aqwarana B.V. processes for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.

ARTICLE 5: MANAGING COOKIES

Aqwarana B.V. does not use cookies that collect personal data. The cookies that Aqwarana B.V. uses will solely be used for the purpose of operating the website.

Browsers allow customers to block or delete cookies.

ARTICLE 6: TO ACCESS, RECTIFY OR ERASE PERSONAL DATA

Every customer has the right to access, rectify or erase personal data. This can be done by contacting Aqwarana B.V. customer care at customercare@aqwarana.com. They can access, rectify or erase personal data for you and send you a confirmation.

When a customer deletes his personal profile, all the information will be deleted from the database of Aqwarana B.V.

To the extent that the legal basis for processing of the personal information is consent, the customer has the right to withdraw that consent at any time. Withdrawal will not affect the lawfulness of processing before the withdrawal.

ARTICLE 7: SECURITY OF PERSONAL DATA

Aqwarana B.V. is committed to safeguarding the privacy of customers.

Aqwarana B.V. will do everything in her power to prevent misconduct, loss, fraudulent use or unwanted disclosure.

When the customer is under the impression that the data protection services of Aqwarana B.V. isn't sufficient Aqwarana B.V. advises to contact the customer service of Aqwarana B.V.

If the customer considers that personal information infringes data protection laws, they have the legal right to lodge a complaint with a supervisory authority responsible for data protection. The customer may do so in the EU member state of his habitual residence, the place of work or the place of the alleged infringement.